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## How do I download the AT&T Yahoo! Online Protection software? - AT&T Yahoo! Online Protection version 1

For All Applications, All Operating Systems, and All Domains

Use Internet Explorer or the AT&T Yahoo! Browser because there's isn't an installer downloadable with Firefox.

To download the AT&T Yahoo! Online Protection software, follow the steps below. Steps 1 to 3 take about 30 minutes, although step 14 can take much longer, depending on the number, size, and kinds of files on your computer.

1. Save any open files and close other applications because the installation will require a restart of your computer.
2. Launch Internet Explorer or the AT&T Yahoo! Browser.
3. Go to <http://sbc.software.yahoo.com/getprotected>.  
The installation pages that open are self-explanatory. The following steps serve more as a preview of what will happen.
4. Click **Start**.
5. If instructed, download and run the AT&T Yahoo! Software Center Detection Program or wait for it to be updated.
6. Click the square boxes to the left of the names of software to select or clear the item from the list of software items that will be installed. Click **Learn More** to open an explanation of the item.
7. Click **Next**.  
There opens a page titled Confirm Start of Installation listing your selections. If there is a mistake, click **Back** and correct the selections.
8. Click **Install**.
9. Read the agreement and click **I Accept..**
10. Click **Next**.  
This starts the download itself. The page shows the time remaining for the download, and a progress bar fills as each item installs. There opens a page headed Software Installation Complete.
11. Select or clear any additional customizations listed.
12. Click **Finish**.  
There opens a window asking if you want to restart your computer.
13. Click **Yes**.  
The computer restarts, and launches AT&T Yahoo! Online Protection.
14. Click, if time allows, **Scan Now** to start an initial scan.

The initial scan can take a long time. Click, if time allows, **Apply Update** if this choice is shown. Follow the prompts of the windows displaying the results of the scan.

If you decide to skip the initial scan, then click **No, Thanks** and initiate scans yourself later, although as soon as possible—for example, at the end of the day. To start the AT&T Yahoo! Anti-Spy scan, launch the AT&T Yahoo! Online Protection Dashboard, click **Anti-Spy**, and then click **Scan Now**.

If you have already uninstalled the AT&T Yahoo! Online Protection software and are having difficulty reinstalling, please [click here](#) to perform an additional uninstall of the software.

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